

ROLA SERVICE LEVEL AGREEMENT

Product	Criteria	Dispatch
Tailored-fit Roof Racks *	Order by 1pm	Next business day
Trays **	Order by 1pm	Next business day
Accessories	Order by 1pm	Next business day
Ladder Racks	Order by 1pm	Next business day
Rollers	Order by 1pm	72 hours

* Taylor-fit roof racks

Sports Series	RMX, GTX, APEX, APX, RBXL, REX, GTX, PMX, RMEY, GM, GMEX, TMX, TMEX
Tuff Anchor	CAPR, APEXR
Low Mount	LAPEX, LGMX, LRS
Heavy Duty	CAP, CGM, CRM, CTM, CTB

** Trays

Tray Type	ALT, TITAN , LTVX
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